

Beachin Dog Therapy Pool Information, Terms & Conditions

1. If your dog has a medical condition, we advise you to consult with your Vet or Physiotherapist to confirm they are happy that your dog is fit to swim.
2. Please advise us if your dog has any behavioural issues to ensure that we interact appropriately during your session.
3. For safety reasons all dogs must be kept on a lead at all times until they have entered the pool building.
4. There is a lawn at the front of the premises where your dog can toilet. Please pick up after your dog and dispose of waste in the bin to the left of the pool door. If you forget to bring dog waste bags there are some in a dispenser above the dog waste bin or ask us for one as we have some in the office.
5. Please make payment by cash or cheque at the beginning of the session to avoid running over time at the end.
6. For you and your dog's safety and wellbeing all sessions are supervised.
7. Please avoid feeding your dog three or four hours before the Hydrotherapy session to reduce the risk of sickness or fouling in the pool.
8. We advise you not to feed your dog for the first hour or two after the session.
9. If your dog has any skin conditions, eye or ear infections you should not swim your dog and cancel your appointment as necessary until the condition has cleared up.
10. Beachin Dog Therapy pool reserves the right to refuse Hydrotherapy treatment at any time.
11. Unfortunately, if you are late for your appointment you will lose part of your allotted time as we run a tight back to back appointment schedule. If we have no client in after your allotted time slot we may be able to carry over the lost time to make up for the late arrival.
12. If you need to cancel your appointment, please call us at least 24 hours before to let us know. We do understand that this isn't always possible, for example, you may only discover that your dog is ill on the morning of the appointment day.
13. Beachin Dog Therapy Pool will not be held responsible for any damage to vehicles on our premises.
14. Please supervise children at all times both outside and inside the pool building.